

Terms and Conditions of RM Buses Limited

General: In these conditions any reference to the Company means RM Buses Limited and its operating partners. The hirer is responsible to the Company for any damage to the vehicle, its fittings or equipment caused by the negligence or misconduct of any passengers carried thereon. Notices or decorations can only be displayed with prior consent of the Company and is the hirers responsibility to remove. The Company shall not be responsible for any failure to execute this contract by reason of accident, fire, tempest, strikes or any cause outside their control. The Company shall not be responsible for loss or damage to luggage or other property brought onto the vehicle(s) during the period of hire however caused. This contract shall not be varied in whole or in part except by mutual consent of the Company and the hirer which must be confirmed in writing by the Company. These terms and conditions apply whether a contract has been made verbally or in writing. Where a copy of these conditions has been given to the hirer at any time, or the hirer has been advised verbally of all significant terms, making a booking will be deemed to signify acceptance of them.

Responsible person: The hirer acts on behalf of all the passengers travelling on the vehicle(s). If the hirer is a company, group, or partnership, an individual must be named as the responsible person.

Age restrictions: All hirers must be over 18. Any person wishing to hire a bus who is under 18 should ask an adult to make the booking on their behalf and be accompanied by that adult on the day of the hire.

Alcohol: Alcohol may not be taken on to, or consumed on, the bus unless by strict arrangement with the Company at the time of booking, and confirmed in writing by the Company.

Smoking: Smoking is not permitted on any vehicle(s) supplied by the Company.

Safety: The safety of passengers is our first priority. The following guidelines must be followed by all passengers:

- Passengers may not move between the upper and lower decks while the bus is in motion.
- Passengers must remain seated whenever possible while the bus is in motion (especially on the open top bus).
- Passengers must act in accordance with any instructions given by the conductor.

Passenger Conduct: The driver and / or conductor are responsible for the safety of the vehicle and passengers and their authority is final. Their instructions must be complied with at all times. They have the right to stop the bus, cancel the hire or ask passengers to leave the bus at their discretion for reasons of safety, health, behaviour or any other reason. In such an event, the hirer will not receive compensation. Any passenger whose conduct is in breach of the statutory regulations will be asked to leave the vehicle and may be removed on the authority of the driver and / or conductor. The hirer will be responsible for any damage caused to the vehicle by any passenger.

Personal Property: The Company will not accept any liability for any damage to or loss of Passengers' personal property which is left on the vehicle. Any personal property found and recovered from a vehicle will be held by the Company. Collection of claimed personal property must be arranged with the Company within 14 days of the date of the Private Hire.

Substitution: The Company reserves the right to substitute any vehicle in the event of a breakdown or other occurrence outside their control and shall not be held accountable for such a substitution in any way.

Vehicle exclusivity: The hirer cannot assume the use of the vehicle between outward and return journeys, nor that it will remain at the destination for the hirer's use unless this has been agreed with the Company.

Departure times: The driver will depart as scheduled in the "Confirmation of Booking". No liability will be accepted arising from the failure of any passenger to board the vehicle by the scheduled agreed departure time.

Journey times: There is no guarantee that the vehicle will perform the journey in any given time and the Company shall not be accountable for any loss, inconvenience or damage which may arise from any delay, detention or breakdown.

Route of vehicle: Unless agreed in the "Confirmation of Booking", the route taken by the driver of the vehicle will be determined by the Company.

Payment method and terms: All hires are payable in advance, either by cheque made payable to RM Buses Limited or by bank transfer. Payment details will be agreed upon confirmation of hire. A deposit is required at the time of booking and is non-refundable. In the event of cancellation by the client, at any time following a "Confirmation of Booking", the client remains liable for the total value of the booking and any additional services booked and refunds are issued at the discretion of the Company. Cancellations must be received by RM Buses Limited in writing.

Quotations: All quotations are given in writing subject to the Company having a suitable vehicle available at the time the hirer requests. Quotations are valid for 28 days unless otherwise stated.

Balance of Payment: The balance of payment is due 14 days before the date of Private Hire unless the Company has agreed in writing to vary the condition.

Extra charges: Additional charges such as parking fees or ferry tickets will be levied in accordance with the charges imposed by the company supplying the services. Such charges are to be paid on demand.

**By hiring the services of RM Buses Limited, you the Hirer
accept the above Terms & Conditions set out by the Company.**